

Access Information – Content Page



Contact Details

If you require any more information or would like to speak to us about the venue and its access, please contact our access coordinator via access@teesmusicalliance.org.uk.

You can also give our office a call on 01642 606525. Our office hours vary - if you need to leave a message, we'll answer it as soon as we are able.

Postal address – The Georgian Theatre, Green Dragon Yard, Stockton-On-Tees, TS18 1AT

Venue Description

The Georgian Theatre (300 capacity) is step-free, wheelchair accessible and has an accessible and ambulant toilets.

We have lift access to our first floor; where a second bar and a balcony area is available as a quiet space during busy shows.

The viewing area in both venues is flat and is identified by signage.

The ground floor (main) bar area has a lowered portion of counter for wheelchair access. At busy times, please ask a member of staff if assistance is required to get close to the bar.

Some events are seated but most are standing. If you would like to reserve a space for a wheelchair, please email us.

We can also provide a seat for a standing show. This will usually be a folding chair that you can use as little or as often as required throughout the event for your comfort.

At events where seating at tables is offered as standard - usually smaller, cabaret style shows e.g. comedy - please contact us to reserve seating.

Please email access@teesmusicalliance.org.uk or call 01642 606525 and we'll arrange this for you.

Purchasing Tickets

You can buy tickets over the phone using a credit or debit card by calling 01642 606525.

You can purchase tickets via our website at www.teesmusicalliance.org.uk/live-events

Bookable Services

Free tickets for Personal Assistants – We provide attendees who consider themselves to be disabled a free ticket for their Personal Assistant / companion.

Purchase your ticket and then email us with your booking reference - asking us to add in an extra ticket - usually for collection when you arrive at the event.

Parking Facilities

Accessible parking – Unfortunately due to the location of our venues we are restricted to private parking spaces.

However due to the proximity of our venues to the town centre, there are plenty of public car parks, the closest being Bishop Street car park about 200 meters from the venue.

Walk through your journey from both the Town Centre and Bishop Street car park via our images below...

From Bishop Street Car Park...

Step 1



From the car park - cross the road directly in front and continue to follow the path around to the pedestrianized zone....

Step 2



Having reached the pedestrianized zone continue on following the road straight ahead passing the buildings on your right...

Step 3



Having the past the buildings, head straight ahead toward the cutting in-between 'The Wasps Nest Pub' and 'Green Dragon Studios'...

Step 4



You are now in Theatre Yard – Green Dragon Studios will be on your left – but please continue straight ahead through the yard following the path around to the right.

Final Step



As you come around the corner – all the way to the end of the narrow alleyway, until you come out into a large public square – Green Dragon Yard...

The entrance to The Georgian Theatre is ahead and to the right... within a tall glass tower...

Enjoy your visit!

From Stockton Town Centre

Taxis can drop off on the venue viewing area level via Stockton high street. Ask the taxi driver to drop you off outside Yorkshire Bank, the venue 100 meters through the courtyard.

You can view this walk via the images below...

Step 1



Once you're in the centre of Stockton High Street, head towards the Yorkshire Bank...

Step 2



Having arrived at the corner of Yorkshire bank and Barclays head down Finkle Street....

Step 3

Half way down Finkle Street head through the cutting between 'Remember Me Tea Rooms'....



Step 4



Once at the cutting, head through it and into the courtyard.... this is Green Dragon Yard.

The entrance to The Georgian Theatre is situated between the two buildings straight ahead...



Step 5



... and you have now arrived at The Georgian Theatre. Enjoy the show.

Train

The closest train station is located in Thornaby and is 0.8m from the venue.

Arrival

Venue opening times vary dependent on the event. For most music events the door to the venue will open at 8pm but we can sometimes open the doors earlier for those who have accessibility needs. Please let us know in advance if you would like to arrive early. Our bar opens plenty of time before the event starts - so you can meet friends or just wait for the show to begin.

Arriving at the venue – upon arrival at the venue, a member of staff will be able to show you to your reserved space or seat if you requested one. Early entrance is available to anyone who may want to avoid crowds or for easier access.

Ticket and access accreditation collection – you will need a copy of the electronic ticket if bought online or proof of identity for tickets purchased over the phone, these will need to be shown to the staff member at the door of the performance space.

Toilets

In The Georgian Theatre, the accessible toilets are situated in the entrance and upper lobbies.

Customers with Medical Requirements

If you need to bring any medications, food or (non-alcoholic) drink to manage a medical condition, or medical equipment you are welcome to do so. We don't have any medical equipment at the venue.

Please alert our staff on entry if this is the case to avoid any confusion within the venue.

Hearing Access

We have an induction loop system within our box-office; portable induction loop units are available for advance booking.

Assistance Dogs

Assistance dogs are welcome in the venue.

Strobe Lighting

Live music performances at our venues do not involve strobe lighting.

Other Info

If you would like a hard copy of our upcoming events in a hard copy format, we can email or post this out to you.